

**COMMISSIONERS**  
DOUG LITTLE – Chairman  
BOB STUMP  
BOB BURNS  
TOM FORESE  
ANDY TOBIN

ORIGINAL



0000171598

ARIZONA CORPORATION COMMISSION RECEIVED

2016 JUL -8 P 2:55

July 8, 2016

AZ CORP COMMISSION  
DOCKET CONTROL

To: Docket Control

RE: ARIZONA PUBLIC SERVICE – Customer Comments

Docket No. E-01345A-16-0036

Please docket the attached 6 customer comments and 4 petitions totaling 64 customer comments opposing the above filed case.

Customer comments can be reviewed in E-docket under the above docket number.

Filed by: Utilities Division – Consumer Services

Arizona Corporation Commission

DOCKETED

JUL 8 2016

|             |           |
|-------------|-----------|
| DOCKETED BY | <i>KE</i> |
|-------------|-----------|

**E-01345A-16-0036**

**Arizona Corporation Commission  
Utilities Complaint Form**

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|   |   |                               |
|---|---|-------------------------------|
| <b>Investigator:</b> Roxanne Best               | <b>Phone:</b> <<< REDACTED >>>                  | <b>Opinion Date:</b> 7/8/2016 |
| <b>Opinion Number:</b> 2016 - 132832            | <b>Priority:</b> Respond within 5 business days |                               |
| <b>Opinion Codes:</b> Rate Case Items - Opposed | <b>Closed Date:</b> 7/8/2016 10:12 AM           |                               |
| Other - Net Metering                            |   |                               |

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|                             |                               |  |
|-----------------------------|-------------------------------|--|
| <b>First Name:</b> PETITION | <b>Last Name:</b> PETITION 16 | <b>Account Name:</b> PETITION<br>PETITION 16 |
|-----------------------------|-------------------------------|--|

**Address:** <<< REDACTED >>>

|                         |                  |                        |
|-------------------------|------------------|------------------------|
| <b>City:</b> Scottsdale | <b>State:</b> AZ | <b>Zip Code:</b> 85251 |
|-------------------------|------------------|------------------------|

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|  |                           |
|--|---------------------------|
| <b>Company:</b> Arizona Public Service Company | <b>Division:</b> Electric |
|--|---------------------------|

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**Nature Of Opinion**

|  |                                 |
|--|---------------------------------|
| <b>Docket Number:</b> E-01345A-16-0036 | <b>Docket Position:</b> Against |
|--|---------------------------------|

16 opposed with same letter as follows:

Dear Commissioners Arizona Corporation Commission,

As an Arizona ratepayer, I am deeply troubled by the extreme proposal submitted by APS in docket E-01345A-16-0036.

The proposal to move over a million customers onto mandatory demand charges is unprecedented and will require customers to constantly monitor their energy use out of fear of exorbitant charges.

Further, consumers have no way to determine when these surge prices are triggered.

The elimination of net metering is intended to penalize customers who intend to make substantial private investments to reduce energy and contribute to more resilient Arizona energy future. This would mean the loss of thousands of jobs in addition to consumer choice, and is a brazen attempt by a monopoly utility to eliminate free market competition.

I call on you to reject this proposal, and any other that seeks to impose discriminatory charges on ratepayers to pad monopoly utility profits. Arizona residents will be watching your actions on this issue.

Signed:

|                  |                 |
|------------------|-----------------|
| Sylvia Bushell   | Jackie Gonzalez |
| Maria Koehl      | Susan Hehlen    |
| Cheryl Bessler   | Lori Britton    |
| Samantha Sanchez | Lois merezko    |
| Kathie Price     | Deborah Fox     |

**E-01345A-16-0036**

**Arizona Corporation Commission**  
**Utilities Complaint Form**

STEVE EINSTMAN     Cathy Lively  
MICHAEL MCLAEN     Richard Robinson  
Allen Davis             David Brown

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| <b>Investigation</b>                            |                 |                      |               |
|---|-----------------|----------------------|---------------|
| <b>Date:</b>                                    | <b>Analyst:</b> | <b>Submitted By:</b> | <b>Type:</b>  |
| 7/8/2016  | Roxanne Best    | Email                | Investigation |
| Comments noted for record and docketed. Closed. |                 |                      |               |

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**E-01345A-16-0036**

## **Arizona Corporation Commission Utilities Complaint Form**

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|  |   |                               |
|--|---|-------------------------------|
| <b>Investigator:</b> Roxanne Best          | <b>Phone:</b> <<< REDACTED >>>                  | <b>Opinion Date:</b> 7/7/2016 |
| <b>Opinion Number:</b> 2016 - 132811       | <b>Priority:</b> Respond within 5 business days |                               |
| <b>Opinion Codes:</b> Other - Net Metering | <b>Closed Date:</b> 7/7/2016 4:51 PM            |                               |
| Rate Case Items - Opposed                  |   |                               |

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|                               |                            |   |
|-------------------------------|----------------------------|---|
| <b>First Name:</b> PETITION 5 | <b>Last Name:</b> PETITION | <b>Account Name:</b> PETITION 5<br>PETITION |
|-------------------------------|----------------------------|---|

**Address:** <<< REDACTED >>>

**City:** Yuma

**State:** AZ

**Zip Code:** 85365

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**Company:** Arizona Public Service Company

**Division:** Electric

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### **Nature Of Opinion**

**Docket Number:** E-01345A-16-0036

**Docket Position:** Against

5 opposed with same letter as follows:

Dear Commissioners Arizona Corporation Commission,

As an Arizona ratepayer, I am deeply troubled by the extreme proposal submitted by APS in docket E-01345A-16-0036.

The proposal to move over a million customers onto mandatory demand charges is unprecedented and will require customers to constantly monitor their energy use out of fear of exorbitant charges.

Further, consumers have no way to determine when these surge prices are triggered.

The elimination of net metering is intended to penalize customers who intend to make substantial private investments to reduce energy and contribute to more resilient Arizona energy future. This would mean the loss of thousands of jobs in addition to consumer choice, and is a brazen attempt by a monopoly utility to eliminate free market competition.

I call on you to reject this proposal, and any other that seeks to impose discriminatory charges on ratepayers to pad monopoly utility profits. Arizona residents will be watching your actions on this issue.

Signed:

John Quintero

Michael Gordy

Ralph Beam

Ann Miller

Tim Fowley

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|                      |                 |                      |              |
|----------------------|-----------------|----------------------|--------------|
| <b>Investigation</b> |                 |                      |              |
| <b>Date:</b>         | <b>Analyst:</b> | <b>Submitted By:</b> | <b>Type:</b> |

**E-01345A-16-0036**

**Arizona Corporation Commission  
Utilities Complaint Form**

7/7/2016

Roxanne Best

Email

Investigation

Comments noted for record and docketed. Closed.

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**E-01345A-16-0036**

## **Arizona Corporation Commission Utilities Complaint Form**

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|   |   |                               |
|---|---|-------------------------------|
| <b>Investigator:</b> Roxanne Best               | <b>Phone:</b> <<< REDACTED >>>                  | <b>Opinion Date:</b> 7/6/2016 |
| <b>Opinion Number:</b> 2016 - 132790            | <b>Priority:</b> Respond within 5 business days |                               |
| <b>Opinion Codes:</b> Rate Case Items - Opposed | <b>Closed Date:</b> 7/6/2016 11:28 AM           |                               |
| Other - Net Metering                            |   |                               |

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|                               |                            |   |
|-------------------------------|----------------------------|---|
| <b>First Name:</b> PETITION 4 | <b>Last Name:</b> PETITION | <b>Account Name:</b> PETITION 4<br>PETITION |
|-------------------------------|----------------------------|---|

**Address:** <<< REDACTED >>>

|                     |                  |                        |
|---------------------|------------------|------------------------|
| <b>City:</b> Tucson | <b>State:</b> AZ | <b>Zip Code:</b> 85705 |
|---------------------|------------------|------------------------|

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|  |                           |
|--|---------------------------|
| <b>Company:</b> Arizona Public Service Company | <b>Division:</b> Electric |
|--|---------------------------|

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### **Nature Of Opinion**

|  |                                 |
|--|---------------------------------|
| <b>Docket Number:</b> E-01345A-16-0036 | <b>Docket Position:</b> Against |
|--|---------------------------------|

4 opposed with same letter as follows:

Dear Commissioners Arizona Corporation Commission,

As an Arizona ratepayer, I am deeply troubled by the extreme proposal submitted by APS in docket E-01345A-16-0036.

The proposal to move over a million customers onto mandatory demand charges is unprecedented and will require customers to constantly monitor their energy use out of fear of exorbitant charges.

Further, consumers have no way to determine when these surge prices are triggered.

The elimination of net metering is intended to penalize customers who intend to make substantial private investments to reduce energy and contribute to more resilient Arizona energy future. This would mean the loss of thousands of jobs in addition to consumer choice, and is a brazen attempt by a monopoly utility to eliminate free market competition.

I call on you to reject this proposal, and any other that seeks to impose discriminatory charges on ratepayers to pad monopoly utility profits. Arizona residents will be watching your actions on this issue.

Signed:

Fritzi Redgrave

Diane Montour

Megan Dalton

Stanley Hattaway

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### **Investigation**

|              |                 |                      |              |
|--------------|-----------------|----------------------|--------------|
| <b>Date:</b> | <b>Analyst:</b> | <b>Submitted By:</b> | <b>Type:</b> |
|--------------|-----------------|----------------------|--------------|

**E-01345A-16-0036**

**Arizona Corporation Commission**  
**Utilities Complaint Form**

7/6/2016

Roxanne Best

Email

Investigation

Comments noted for record and docketed. Closed.

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**Arizona Corporation Commission  
Utilities Complaint Form**

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**Investigator:** Mary Mee      **Phone:** <<< REDACTED >>>      **Opinion Date:** 7/1/2016  
**Opinion Number:** 2016 - 132734      **Priority:** Respond within 5 business days  
**Opinion Codes:**    Rate Case Items - Opposed      **Closed Date:** 7/5/2016 4:37 PM  
                         Rate Case Items - Demand/ Opposed  
                         Other - Net Metering

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**First Name:** PETITION      **Last Name:** PETITION 39      **Account Name:** PETITION  
PETITION

**Address:**

**City:**      **State:**      **Zip Code:**

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**Company:** Arizona Public Service Company      **Division:** Electric

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**Nature Of Opinion**

**Docket Number:** E-01345A-16-0036      **Docket Position:** Against

Received the following identical comments from 40 customers representing 39 households opposed to the proposed rate case.

To: Utilities Div - Mailbox <UtilitiesDiv@azcc.gov>

Subject: Reject the APS attack on consumers

Dear Commissioners Arizona Corporation Commission,

As an Arizona ratepayer, I am deeply troubled by the extreme proposal submitted by APS in docket E-01345A-16-0036.

The proposal to move over a million customers onto mandatory demand charges is unprecedented and will require customers to constantly monitor their energy use out of fear of exorbitant charges.

Further, consumers have no way to determine when these surge prices are triggered.

The elimination of net metering is intended to penalize customers who intend to make substantial private investments to reduce energy and contribute to more resilient Arizona energy future. This would mean the loss of thousands of jobs in addition to consumer choice, and is a brazen attempt by a monopoly utility to eliminate free market competition.

I call on you to reject this proposal, and any other that seeks to impose discriminatory charges on ratepayers to pad monopoly utility profits. Arizona residents will be watching your actions on this issue.

Regards,

Submitted by: 1. Judith jensen 2. Lois Ramias 3. Ned Wyeth 4. Randy Greer 5. Jean Darnell 6. Nicholas Acciardo 7. Charles ODowd 8. Mary Zanzot 9. John Zanzot 10. George Ripley 11. Tom Ellis 12. Judy Wilson 13. Dorothy Greening 14. Terry Patnode 15. Christine Robertson 16. Rosemary Skoczek 17. Christine Lopez 18. Robert fruín 19. Jamison Palmer 20. Maria Koehl 21. Raul Magaña 22. Hans nunnink 23. Deborah Outman 24. Teresa Thomason 24. Kahala Kohl 25. Lori March 26. Kuruc Kathy 27.



**Arizona Corporation Commission**  
**Utilities Complaint Form**

Linda Morero 28. Marty Perez 29. William Yarnell 30. Martha Calkins 31. Kenneth Weisberg 32. Donald Rogers 33. Dale Fine 34. Carole Magary 35. R Lansing 36. Michael Gordy 37. Constance Aglione 38. Susann Ruttenberg 39. Barbara Schuber 40. Marsha Kolich

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|  |          | Investigation |               |
|--|----------|---------------|---------------|
| Date:  | Analyst: | Submitted By: | Type:         |
| 7/5/2016   | Mary Mee | Telephone     | Investigation |
| Comments noted for the record and docketed. CLOSED |          |               |               |

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**E-01345A-16-0036**

**Arizona Corporation Commission  
Utilities Complaint Form**

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|   |   |                               |
|---|---|-------------------------------|
| <b>Investigator:</b> Roxanne Best               | <b>Phone:</b> <<< REDACTED >>>                  | <b>Opinion Date:</b> 7/5/2016 |
| <b>Opinion Number:</b> 2016 - 132764            | <b>Priority:</b> Respond within 5 business days |                               |
| <b>Opinion Codes:</b> Rate Case Items - Opposed | <b>Closed Date:</b> 7/5/2016 1:40 PM            |                               |

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|                                  |                           |                                    |
|----------------------------------|---------------------------|------------------------------------|
| <b>First Name:</b> steve         | <b>Last Name:</b> connell | <b>Account Name:</b> steve connell |
| <b>Address:</b> <<< REDACTED >>> |                           |                                    |
| <b>City:</b> Sun City            | <b>State:</b> AZ          | <b>Zip Code:</b> 85373             |

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|  |                           |
|--|---------------------------|
| <b>Company:</b> Arizona Public Service Company | <b>Division:</b> Electric |
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**Nature Of Opinion**

**Docket Number:** E-01345A-16-0036

From: Utilities Div - Mailbox

Sent: Tuesday, July 05, 2016 1:16 PM

To: Roxanne Best <RBest@azcc.gov>

Subject: FW: Reject the APS attack on consumers

From: steve connell [mailto:oldsac7@aol.com]

Sent: Tuesday, July 05, 2016 1:11 PM

To: Utilities Div - Mailbox <UtilitiesDiv@azcc.gov>

Subject: Reject the APS attack on consumers

Dear Commissioners Arizona Corporation Commission,

As an Arizona ratepayer, I am deeply troubled by the extreme proposal submitted by APS in docket E-01345A-16-0036.

The proposal to move over a million customers onto mandatory demand charges is unprecedented and will require customers to constantly monitor their energy use out of fear of exorbitant charges.

Further, consumers have no way to determine when these surge prices are triggered.

The elimination of net metering is intended to penalize customers who intend to make substantial private investments to reduce energy and contribute to more resilient Arizona energy future. This would mean the loss of thousands of jobs in addition to consumer choice, and is a brazen attempt by a monopoly utility to eliminate free market competition.

I call on you to reject this proposal, and any other that seeks to impose discriminatory charges on ratepayers to pad monopoly utility profits. Arizona residents will be watching your actions on this issue.

Regards,

steve connell

12317 W Patrick Ln

**E-01345A-16-0036**

**Arizona Corporation Commission**  
**Utilities Complaint Form**

Sun City, AZ 85373

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|   |                 | <b>Investigation</b> |               |
|---|-----------------|----------------------|---------------|
| <b>Date:</b>                                    | <b>Analyst:</b> | <b>Submitted By:</b> | <b>Type:</b>  |
| 7/5/2016  | Roxanne Best    | Telephone            | Investigation |
| Comments noted for record and docketed. Closed. |                 |                      |               |

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## **Arizona Corporation Commission Utilities Complaint Form**

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|   |   |                               |
|---|---|-------------------------------|
| <b>Investigator:</b> Roxanne Best               | <b>Phone:</b> 602-364-1066                      | <b>Opinion Date:</b> 7/5/2016 |
| <b>Opinion Number:</b> 2016 - 132751            | <b>Priority:</b> Respond within 5 business days |                               |
| <b>Opinion Codes:</b> Rate Case Items - Opposed | <b>Closed Date:</b> 7/5/2016 3:37 PM            |                               |

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|                                      |                             |                                    |
|--------------------------------------|-----------------------------|------------------------------------|
| <b>First Name:</b> Henry             | <b>Last Name:</b> Twombly   | <b>Account Name:</b> Henry Twombly |
| <b>Address:</b> 350 Arroyo Pinon Dr. |                             |                                    |
| <b>City:</b> Sedona                  | <b>State:</b> AZ            | <b>Zip Code:</b> 86336             |
| <b>Cell:</b> (928) 963-0449          | <b>Cell:</b> (928) 963-0449 | <b>Email:</b> oooanon@yahoo.com    |

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|  |                           |
|--|---------------------------|
| <b>Company:</b> Arizona Public Service Company | <b>Division:</b> Electric |
|--|---------------------------|

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### **Nature Of Opinion**

**Docket Number:** E-01345A-16-0036**Docket Position:** Against

APS should not be able to charge extra money because someone did not want their smart meters. I did not receive anything from them, no services were rendered. If anything, this ploy by APS to extort money from customers is a disservice. Your duty as overseers of utilities is to protect consumers from these fraud-like fees from AZ corporations that lack integrity. Since the FBI has launched an investigation into our dealings with APS, it would be incredibly foolish on your part to play into the hands of the FBI by instituting these exorbitant and very questionable fees. So do your duty and stand up for the people for a change and more importantly your own self-interest.

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### **Investigation**

|              |                 |                      |               |
|--------------|-----------------|----------------------|---------------|
| <b>Date:</b> | <b>Analyst:</b> | <b>Submitted By:</b> | <b>Type:</b>  |
| 7/5/2016     | Connie Walczak  | Telephone            | Investigation |

Record was closed and docketed.

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**E-01345A-16-0036**

**Arizona Corporation Commission  
Utilities Complaint Form**

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|   |                                |   |
|---|--------------------------------|---|
| <b>Investigator:</b> Roxanne Best                       | <b>Phone:</b> <<< REDACTED >>> | <b>Opinion Date:</b> 7/1/2016                   |
| <b>Opinion Number:</b> 2016 - 132736                    |                                | <b>Priority:</b> Respond within 5 business days |
| <b>Opinion Codes:</b> Rate Case Items - Demand/ Opposed |                                | <b>Closed Date:</b> 7/1/2016 12:30 PM           |
| Rate Case Items - Opposed                               |                                |   |

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|                                  |                                |                                   |
|----------------------------------|--------------------------------|-----------------------------------|
| <b>First Name:</b> Marcia        | <b>Last Name:</b> Weisz        | <b>Account Name:</b> Marcia Weisz |
| <b>Address:</b> <<< REDACTED >>> |                                |                                   |
| <b>City:</b> Sun City West       | <b>State:</b> AZ               | <b>Zip Code:</b> 85375            |
| <b>Cell:</b> <<< REDACTED >>>    | <b>Email:</b> <<< REDACTED >>> | <b>Home:</b> <<< REDACTED >>>     |

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|  |                           |
|--|---------------------------|
| <b>Company:</b> Arizona Public Service Company | <b>Division:</b> Electric |
|--|---------------------------|

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**Nature Of Opinion**

**Docket Number:** E-01345A-16-0036

**Docket Position:** Against

Transition is the key. It is too early in the process to impose Mandatory demand charges on all rate payers, particularly the traditional non-solar rooftop customers. Also many of us in the Sun Cities are on limited incomes, with no COLA'S that amount to anything in the future.

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| <b>Investigation</b>                            |                 |                      |               |
|---|-----------------|----------------------|---------------|
| <b>Date:</b>                                    | <b>Analyst:</b> | <b>Submitted By:</b> | <b>Type:</b>  |
| 7/5/2016  | Roxanne Best    | Telephone            | Investigation |
| Comments noted for record and docketed. Closed. |                 |                      |               |

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**E-01345A-16-0036**

**Arizona Corporation Commission  
Utilities Complaint Form**

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|   |   |                               |
|---|---|-------------------------------|
| <b>Investigator:</b> Michael Buck               | <b>Phone:</b> <<< REDACTED >>>                  | <b>Opinion Date:</b> 7/5/2016 |
| <b>Opinion Number:</b> 2016 - 132772            | <b>Priority:</b> Respond within 5 business days |                               |
| <b>Opinion Codes:</b> Rate Case Items - Opposed | <b>Closed Date:</b> 7/5/2016 3:41 PM            |                               |
| Rate Case Items - Demand/ Opposed               |   |                               |

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|                                  |                        |                                  |
|----------------------------------|------------------------|----------------------------------|
| <b>First Name:</b> Carole        | <b>Last Name:</b> Kier | <b>Account Name:</b> Carole Kier |
| <b>Address:</b> <<< REDACTED >>> |                        |                                  |
| <b>City:</b> Glendale            | <b>State:</b> AZ       | <b>Zip Code:</b> 85308           |
| <b>Email:</b> <<< REDACTED >>>   |                        |                                  |

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|  |                           |
|--|---------------------------|
| <b>Company:</b> Arizona Public Service Company | <b>Division:</b> Electric |
|--|---------------------------|

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**Nature Of Opinion**

|  |                                 |
|--|---------------------------------|
| <b>Docket Number:</b> E-01345A-16-0036 | <b>Docket Position:</b> Against |
|--|---------------------------------|

Dear Commissioners Arizona Corporation Commission,

As an Arizona ratepayer and a retired citizen, who also helps my single parent daughter with two children, I am deeply troubled by the extreme proposal submitted by the APS MONOPOLY in docket E-01345A-16-0036.

The proposal to move over a million customers onto mandatory demand charges is unprecedented and will require customers to constantly monitor their energy use out of fear of exorbitant charges.

Further, consumers have no way to determine when these surge prices are triggered. THIS IS A DEMOCRACY!!??

The elimination of net metering is intended to penalize customers who intend to make substantial private investments to reduce energy and contribute to more resilient Arizona energy future. This would mean the loss of thousands of jobs in addition to consumer choice, and is a brazen attempt by a monopoly utility to eliminate free market competition.

I call on you to REJECT THIS PROPOSAL, and any other that seeks to impose discriminatory charges on ratepayers to pad monopoly utility profits. Arizona residents will be watching your actions on this issue.

Thank you...

Regards,

Carole Kier

<<< REDACTED >>>

Glendale, AZ 85308

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**Investigation**

**E-01345A-16-0036**

**Arizona Corporation Commission**  
**Utilities Complaint Form**

**Date:**

7/5/2016

**Analyst:**

Michael Buck

**Submitted By:**

Telephone

**Type:**

Investigation

Entered into the record and docketed. Closed.

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**E-01345A-16-0036**

**Arizona Corporation Commission  
Utilities Complaint Form**

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|   |   |                                |
|---|---|--------------------------------|
| <b>Investigator:</b> Michael Buck               | <b>Phone:</b> <<< REDACTED >>>                  | <b>Opinion Date:</b> 6/28/2016 |
| <b>Opinion Number:</b> 2016 - 132652            | <b>Priority:</b> Respond within 5 business days |                                |
| <b>Opinion Codes:</b> Rate Case Items - Opposed | <b>Closed Date:</b> 6/28/2016 3:07 PM           |                                |

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|                                  |                                |                                 |
|----------------------------------|--------------------------------|---------------------------------|
| <b>First Name:</b> Dawn          | <b>Last Name:</b> Wyles        | <b>Account Name:</b> Dawn Wyles |
| <b>Address:</b> <<< REDACTED >>> |                                |                                 |
| <b>City:</b> Sedona              | <b>State:</b> AZ               | <b>Zip Code:</b> 86336          |
| <b>Cell:</b> <<< REDACTED >>>    | <b>Email:</b> <<< REDACTED >>> | <b>Work:</b> <<< REDACTED >>>   |

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**Company:** Arizona Public Service Company

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**Nature Of Opinion**

|  |                                 |
|--|---------------------------------|
| <b>Docket Number:</b> E-01345A-16-0036     | <b>Docket Position:</b> Against |
| No to charges for Not having a Smart Meter |                                 |

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|   |                 | <b>Investigation</b> |               |
|---|-----------------|----------------------|---------------|
| <b>Date:</b>                                  | <b>Analyst:</b> | <b>Submitted By:</b> | <b>Type:</b>  |
| 6/28/2016                                     | Michael Buck    | Telephone            | Investigation |
| Entered into the record and docketed. Closed. |                 |                      |               |

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E-01345A-16-0036

## Arizona Corporation Commission Utilities Complaint Form

**Investigator:** Mary Mee

**Phone:** <<< REDACTED >>>

**Opinion Date:** 7/6/2016

**Opinion Number:** 2016 - 132798

**Priority:** Respond within 5 business days

**Opinion Codes:** Rate Case Items - Opposed

**Closed Date:** 7/6/2016 2:16 PM

**First Name:** Vincent

**Last Name:** Giaconia

**Account Name:** Vincent Giaconia

**Address:** <<< REDACTED >>>

**City:** Prescott

**State:** AZ

**Zip Code:** 86301

**Company:** Arizona Public Service Company

**Division:** Electric

### Nature Of Opinion

**Docket Number:** E-01345A-16-0036

**Docket Position:** Against

<<< REDACTED >>>

<<< REDACTED >>>

<<< REDACTED >>>

Andy Tobin

Recently I heard on the news that APS was seeking at rate increase. They say that have not raised rates in 5 years.

Enclosed is a copy of my bills, one from 2011 and a recent bill. As you can see the rate has raised from around 16 cent per KWH to 18 cents kWh. The 2011 bill with higher KWh is less than the present one that did not use as much.

That seems like a raise to me.

### Investigation

**Date:**

**Analyst:**

**Submitted By:**

**Type:**

7/6/2016

Mary Mee

Telephone

Investigation

Comments noted for the record and docketed. CLOSED